



## PRESS RELEASE

### For Immediate Release

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### **Matanuska Telephone Association Selects CommSoft's iCommVergence for Billing of its Voice, Video, Internet, and Wireless Services**

RENSSELAER, NY – February 16, 2010 – **CommSoft**, a leading provider of OSS/BSS and service activation software, announced today that Matanuska Telephone Association (MTA), the nation's third largest co-operative telephone company, has selected **iCommVergence**, its flagship OSS/BSS solution to replace the existing CommVergence platform that they now use. **iCommVergence** will bill, bundle, market, and manage converged services for Voice, Video, Internet, and Wireless services.

MTA was looking to increase the efficiency of its customer service processes thus enhancing the experience that their 38,000 customers will encounter when calling in. "We have had a great relationship with MTA for many years and are proud that they were the first ILEC in the country to deliver a quad-play services bill to their customers, and they did it using our software," said Jim Jackson, CommSoft CTO, "When developing new solutions, we look long and hard at what our customers' needs are and deliver accordingly. This was very true with MTA."

Dan Monarch, Director of Information Technology for MTA, said, "We needed to improve the efficiency of our ordering and billing processes while consolidating multiple trouble ticketing and workforce scheduling applications. We were very pleased at the growth and development of a whole new generation of solutions being provided by CommSoft. What they have to offer made it very easy for us to choose to stay with them as we move forward with our business strategy."

#### **About Matanuska Telephone Association**

MTA is an Alaskan communications cooperative founded in 1953 to bring telephone service to the Matanuska and Eagle River Valleys. Today, its service area extends across nearly 10,000 square miles - from Eagle River to Clear Air Force Base, just south of Fairbanks. MTA stores are located in Palmer, Eagle River, and Wasilla, Alaska.

MTA delivers some of the most advanced communications products available in the marketplace, including wireless, high-definition digital television, high-speed DSL internet, long-distance, business communication systems and local service.

#### **About CommSoft**

CommSoft provides communication service providers with software solutions to conduct their customer care, billing, and provisioning operations accurately and seamlessly. Video, Voice, and Data services can be bundled, activated, and billed with ease. Our BSS/OSS system allows you to provide convergent bills and enjoy more solution depth than any other provider. Our powerful service activation engine integrates with virtually any network device or system. Our CABS, financials, web care, and workforce management solutions complete this offering. Stand-alone or together, our systems help you to provide any telecom service out there. For more information, go to [www.commsoft.net](http://www.commsoft.net).

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